

**ATTACHMENT D**  
**AD HOC COMMITTEE ON LADBS POLICIES**  
**Meeting on February 1, 2023**  
**PROPOSED QUESTIONNAIRE**

The Bel Air-Beverly Crest Neighborhood Council Ad Hoc Committee on LADBS policies formed because a number of our members noted numerous examples where the manner in which LADBS rules were applied did not seem to match the municipal code as well as other examples where code interpretation didn't comport with the purpose of the regulation. Examples include expiration of permits, interpretation of what constitutes an "early start" or "interior construction, as well as procedures around implementation of the protected tree ordinance.

We also encounter construction projects that do not fully adhere to the current codes, rules and regulations, putting the health and safety of immediate neighborhoods in jeopardy.

One of the goals of our committee as we began our work was **"To create a reliable and transparent communication channel between our committee and LADBS to address what we see as procedural deficiencies and to suggest possible improvements"**.

To this end, our Committee has brought LADBS leadership to the discussion table on several occasions. Even so, the accessibility of the department remains very limited. We would like to create a working paper on suggestions for improving this situation and for creating greater transparency in the department.

We have our own experiences with LADBS to draw on - reporting projects that are violating rules, seeking to understand application of rules, interacting with inspectors, following up on ACE violations and code enforcement requests - but in order to gain insight in to city-wide issues with the department, we would very much appreciate it if you could let us know about your experience with the department.

Please, at your earliest convenience reply to the following questions:

**#1 - What information do you normally seek from LADBS?**

**#2 - Is it easy for you to obtain this information? Are calls or emails returned promptly? Are answers clear?**

**#3 - When you seek to get LADBS to take action, what sort of actions are you normally trying to get them to take?**

**#4 - Does LADBS act upon your request? Do they do so effectively? Do they do so in a timely fashion?**

Please feel free to provide as detailed a response as you deem it necessary.